



For more information:
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MEDIA ALERT

BWW Temporarily Halts Water Shutoffs Due to Severe Weather

BIRMINGHAM, Ala. (February 16, 2023) – Effective at 10:00 A.M. today, Birmingham Water Works will temporarily stop shutting off water service on delinquent accounts due to the threat of severe weather. The normal collections process will resume 8:00 A.M. Friday, February 17, 2023.

Since the resumption of water disconnects on delinquent accounts, our call volume has increased substantially. We asked that customers be patient as wait times are longer than usual.

ABOUT BIRMINGHAM WATER WORKS BOARD: Founded in 1951, the Birmingham Water Works Board serves 770,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWWB operates four filtration plants, a certified testing laboratory, and has more than 4,000 miles of pipe in its distribution network. For more information about the Birmingham Water Works Board, media inquiries, or tours of our museum, please call 205-244-4225 or visit www.bwwb.org.

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