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Birmingham Water Works Board Announces Revised Agreement with Jefferson County Sewer

Birmingham, Ala. (April 12, 2023) - The Birmingham Water Works Board (BWVB) and Jefferson County Sewer are pleased to announce the successful renegotiation of their existing agreement, which will continue to provide customers with a clear and efficient way to receive their bills through a single, comprehensive statement while further enhancing customer billing services. The updated agreement was discussed at Monday's Executive Committee Meeting and approved at Wednesday's Board Meeting.

BWVB will maintain its role in preparing and delivering the joint bill, which reflects the total charges for water consumption and sewer usage for the same billing period.

"This renegotiated agreement demonstrates our ongoing commitment to improving our services and elevating the overall customer experience," stated Michael Johnson, General Manager of Birmingham Water Works. "Enhancing the billing process makes it more convenient for customers to manage their accounts while ensuring higher accuracy and efficiency."

Under the updated agreement, BWVB will continue to act as the County's billing agent, using water consumption and meter data collected to calculate corresponding sewer service charges based on the County's established sewer rate schedules or structures. The Jefferson County Commission is solely responsible for establishing these sewer rate schedules.

As part of the renegotiated agreement, BWVB and Jefferson County Sewer are examining the potential benefits and cost savings of implementing automatic meters. A team of representatives from both parties will assess the most suitable automatic metering options, with a separate cost study to determine the relative share of expenses for billing, collecting, and remitting sewer service charges.

The updated agreement will take effect on January 1, 2024, superseding all previous agreements between the parties regarding the subject matter. Through this cooperative effort, BWVB and Jefferson County Sewer aim to enhance customer service and ensure accurate and timely billing for all their customers.

About Birmingham Water Works:

Founded in 1951, Birmingham Water Works (BWW) serves nearly 770,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWVB operates four filtration plants, a certified testing laboratory, and has more than 4,000 miles of pipe in its distribution network; it ranked among the top five water systems in the United States. For more information about the Birmingham Water Works Board, media inquiries, or tours of our museum, please call 205-244-4000 or visit www.bwwb.org