



BIRMINGHAM
WATER WORKS

**FOR IMMEDIATE RELEASE,
CONTACT:** Rick Jackson
Birmingham Water Works
(205) 244-4221
rick.jackson@bwwb.org

Birmingham Water Works to Close Payment Center *Safety measure put in place due to rising COVID-19 cases*

BIRMINGHAM, Ala. (July 7, 2020)— Birmingham Water Works has constantly monitored developments surrounding COVID-19 which now consist of a continual surge in positive cases of the virus throughout Jefferson County, according to medical professionals. In an effort to protect our employees, customers, and families, Birmingham Water Works is closing the Payment Center lobby at the close of business July 7, 2020, until further notice.

Customers are still encouraged to make payments via:

- ❖ Online <https://web.bwwb.org/myaccount>
- ❖ Drive-thru **Monday-Friday 8am-5pm**
- ❖ Payment drop box
- ❖ Phone line **1-877-565-3802**
- ❖ Mail **P.O. Box 830269 Birmingham, AL 35283-0269**

For assistance with Customer Service, our agents are available Monday-Friday from 7am-5pm at (205) 244-4000.

Founded in 1951, the Birmingham Water Works Board serves 600,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWWB operates four filtration plants, a certified testing laboratory, and has more than 4,000 miles of pipe in its distribution network; it ranked among the top five water systems in the United States. For more information about the Birmingham Water Works Board, media inquiries, or tours of our museum, please call 205-244-4000 or visit www.bwwb.org.

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