



## **FOR IMMEDIATE RELEASE**

### **Contact:**

Rick Jackson, Public Relations Manager  
Birmingham Water Works  
Phone: 205.244.4221  
Email: [Rick.Jackson@bwwb.org](mailto:Rick.Jackson@bwwb.org)

## **Boil Water Alert in Effect for Works Customers in Northwest Jefferson County**

Birmingham, AL. (May 10, 2024) — Birmingham Water Works is mandating a boil water alert for all customers who are impacted by Friday morning's main break in Northwest Jefferson County. These areas include those who live in and around Forestdale, Sandusky, Pratt City, Lewisburg, Upper Coalburg, Coalburg, Mineral Springs, Pinkney City, Hayes Highland, Greenleas Heights, Smithfield Estates, Zion Heights, Westwood, Union Grove, Hillview, Adamsville, Fultondale, Adamsville, US Highway 78, Cherry Avenue, Tomahawk Drive, and streets adjacent to Pratt Highway, Dugan Highway, Hibernian Street, Coalburg Road, Upper Coalburg Road, Heflin Avenue, Walker Chapel Road, and Brookside Coalburg Road.

During this time, Birmingham Water Works is asking these customers to boil water prior to consumption. Bring all water to a rolling boil for at least three (3) minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and preparing food until further notice. Boiling kills bacteria and other organisms in the water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems. All stored water, drinks, or ice made recently from this supply should be discarded.

BWW Crews are estimating to have water service restored later this evening or tonight. After the repair is completed, BWW will test the water supply and alert the public when the boil water alert is lifted. Please note, the boil water alert is only for customers impacted by the main break in the indicated area. We appreciate your patience during this time.

### **About Birmingham Water Works:**

Founded in 1951, Birmingham Water Works (BWW) serves nearly 770,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWWB operates four filtration plants, a certified testing laboratory and has more than 4,000 miles of pipe in its distribution network and remains one of the nation's leading water providers.

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