



May 12, 2024

MEDIA ADVISORY

FOR IMMEDIATE RELEASE

Contact:

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Update on Water Main Break, Boil Alert Remain in Effect

Birmingham, AL – Birmingham Water Works (BWW) is pleased to announce that the broken valve discovered during the leak repair process has been replaced. We are nearing the completion of the water restoration process; however, some customers may experience low water pressure. Please be reminded that a Boil Water Alert remains in effect until further notice for all residents in the impacted service area.

Residents are urged to use boiled or bottled water for the following purposes:

- Drinking
- Making ice
- Brushing teeth
- Washing dishes
- Preparing food



Safety Precautions:

- Water should be brought to a rolling boil for at least 3 minutes and allowed to cool before use.
- Do not use ice from ice trays, automatic ice dispensers, or ice makers affected by tap water.
- Discard all ice made from tap water during the boil alert period.
- Prepare baby formula with boiled or bottled water only.
- Opt for disposable cups, plates, and utensils to ensure safety.

Areas Under Boil Alert:

- Forestdale, Sandusky, Pratt City, Lewisburg, Upper Coalburg, Coalburg, Mineral Springs, Pinkney City, Hayes Highland, Greenleas Heights, Smithfield Estates, Zion Heights, Westwood, Union Grove, Hillview, Adamsville, Fultondale, along US Highway 78, Cherry Avenue, Tomahawk Drive, and streets adjacent to Pratt Highway, Dugan Highway, Hibernian Street, Coalburg Road, Upper Coalburg Road, Heflin Avenue, Walker Chapel Road, and Brookside Coalburg Road.

Birmingham Water Works (BWW) continues water distribution for customers affected by the boil alert in Northwest Jefferson County. Below are the updated details for water distribution:

Distribution Schedule:

- May 12th: 8:00 AM - 7:00 PM
- May 13th: 8:00 AM - 7:00 PM

Distribution Locations:

- Walmart: 2473 Hackworth Road, Adamsville, AL
- West Jefferson Baptist Church: 4901 Freewill Road, Quinton, AL 35130
- Fire Station #18: 200 Dugan Ave. Birmingham, AL



Eligibility:

- Open to all residents of the impacted service area in Northwest Jefferson County.

BWW continues to monitor the situation closely and will provide updates as more information becomes available. We appreciate the community's patience and cooperation during this time. For more information and updates, please visit our website at www.bwwb.org or follow us on Facebook at www.facebook.com/BhamWaterWorks.

About Birmingham Water Works:

Founded in 1951, Birmingham Water Works (BWW) serves nearly 770,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWWB operates four filtration plants, a certified testing laboratory and has more than 4,000 miles of pipe in its distribution network and remains one of the nation's leading water providers.

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