



BIRMINGHAM
WATER WORKS

FOR IMMEDIATE RELEASE

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Press Release

Theft occurs outside Birmingham Water Works Payment Center

Payment drop box burglarized outside of business hours

BIRMINGHAM, Ala. (November 9, 2020)- Birmingham Water Works staff and law enforcement officials have discovered that the Customer Service Payment Center bill payment drop box located at 110 35th St North was burglarized just before 3:00 a.m. Monday morning.

Customers who utilized this service anytime from Friday, November 6th after 8:00 a.m. until Monday, November 9th before 3:00 a.m. are urged to contact our Customer Service at 205-244-4000.

Also, we encourage those customers to contact their financial institution immediately to ensure that their banking account is not in any way compromised from this situation.

Birmingham Water Works is working closely with the Birmingham Police Department to complete this ongoing investigation and will ensure protection of customers' water service accounts who may experience a delay in payment processing due to this circumstance.

Founded in 1951, the Birmingham Water Works Board serves over 600,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWWB operates four filtration plants, a certified testing laboratory, and has more than 4,000 miles of pipe in its distribution network; it ranked among the top five water systems in the United States. For more information about the Birmingham Water Works Board, media inquiries, or tours of our museum, please call 205-244-4000 or visit www.bwwb.org.

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